

**Hajj & 'Umrah Relations Department**

**Permits & Contractors Relations Section**



*Hajj & 'Umrah Relations Department*  
*Permits & Contractors Relations Section*

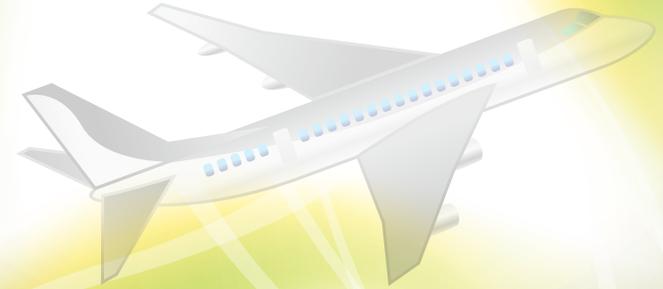
Phone: 44700000

Fax: 44701192

P.O.Box: 422 Doha - Qatar

[www.hajj.gov.qa](http://www.hajj.gov.qa)

# *Specifications pilgrims Services category (air)*



PROVISION		SERVICES (Air Travel)	Prov.	SERVICES (Air Travel)
STAY IN MAKKAH	Area	Each pilgrim gets a 4 m <sup>2</sup> area designated for him in the room (including his luggage)	Arafaat (Tent)	1)Reserved spot in the tent for every pilgrim
	Elevators	2 elevators in a 5-story building		2)Air conditioning to cool the place during times of high temperature
	A/C	All rooms must be Air conditioned		3)Cotton carpeting
	Flooring	New carpeting in all rooms; a ceramic floor is preferred		4)Lunch meal (main course) for each pilgrim
	Bedding	New beds, sheets, covers, and pillows		5)Place for cooking (according to what is allowed by Saudi authorities)
	The Bed	Metal bed frame 90cm x 190cm with a mattress at least 10 cm thick		6)Continuous supply of fruits, water, juice and tea
	Closets	Wardrobe for each pilgrim: 2m x 30cm x 50cm		
	Curtains	Curtains on every window		
	Lighting	Fully functional lights; replace all fused light bulbs		
	Kitchens	Areas for cooking that meet health and safety standards	Muzdalifah	1) Mats for every pilgrim on the bus
	Refrigeration	Each apartment must have a water dispenser and a refrigerator, filled with juice and water		2) Dinner for each pilgrim
	Dining Halls	Separate dining halls for men and women		3) Continuous supply of fruits, water, juice and tea
	Laundry	Washing machines in women's quarters	Stay in Madeenah	1)Hotel accommodations in the central district
Bathrooms	Shower, sink, water heater, suction fan, shower curtains	2)Four (4) or five (5) star hotel		
		3)Three (3) main courses daily		
Cuisine	Food		4)Drinking water in every room around the clock	
			Transport	1)Insured transportation to areas not on Makkah Metro Route
				2)A seat for each pilgrim on the bus
Mina		1) 1.5 m <sup>2</sup> in the tent per pilgrim		3)Insured transportation from Makkah to Madeenah and back
		2) Sleeping mats, at least 10cm thick. Clean and new covers and pillows (one season usage only)	Entries and Exits	In case of more than a four-hour delay at the points of entry and exit, the contractor must provide water and juice.
	3) Continuous supply of fruits			
		4) Continuous supply of juice, water and tea		
		5) Three (3) meals (main course) daily		
		6) Paper cups for hot drinks; (not plastic or cork)		